



Stephen R. Jordan

Founder & Principal Advisor, SRJ Consulting & Services LLC · Author, The Operating Discipline for AI Library™

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Operator-led AI advisor with three decades in enterprise operations, security, and risk, including the programs of Citi, Intel, McAfee, and Optiv. Built and ran security programs at global scale, 500,000 endpoints across 165 countries, product-security incident response across multibillion-dollar portfolios, then translated that operating experience into a documented advisory methodology, The AI Operating System™. Advises owners and executives on running AI as a managed business function, with no software, vendor, or implementation conflicts. Author of *The Operating Discipline for AI Library™*, seven volumes in print.

EXPERIENCE

SRJ Consulting & Services LLC, Founder & Principal Advisor

Apr 2023 – Present

Founded and runs an operator-led AI governance advisory practice for owners, presidents, CFOs and COOs at organisations of 20 to 1,000 employees. Created The AI Operating System, a four-layer methodology delivered as nine service lines, and authored Volumes I to IV of The Operating Discipline for AI Library.

Optiv, Senior Advisor

Jul 2019 – May 2020

Advised enterprise clients on security services scoping, architecture and delivery, with a focus on endpoint. Built multi-year engagements across complex client environments and held trusted relationships at CIO, CEO and CDO level.

Citi, Senior Security Endpoint Infrastructure Manager

Sep 2018 – Jun 2019

Level 3 endpoint security infrastructure leadership across approximately 500,000 endpoint nodes in 165 countries. Directed four operating teams covering McAfee ePO, Symantec Data Loss Prevention, PKWARE endpoint data protection and Twistlock vulnerability management.

McAfee, Product & Application Security Incident Response Team, Engineer Team Lead

Apr 2017 – Mar 2018

Led McAfee's global Product and Application Security Incident Response Team, directing six Software Security Architect leads and 120 senior security architects. Owned PSIRT metrics to senior management, product security bulletins, CVE publication to MITRE, and the Security Development Lifecycle and Product Security Maturity Model.

Intel Corporation, Product Security Incident Response Team Engineer

Aug 2014 – Apr 2017

Product security incident response across Intel's product lines, including the McAfee portfolio. Built incident-management documentation, execution checklists and post-mortem frameworks, managed inbound researcher reports under embargo, and authored security advisories.

Vertafore, Implementation Consultant | IT Project Manager

Oct 2013 – Apr 2014

Lead consultant and project manager for full-lifecycle product implementation engagements, on-site and remote: project kickoff, client training and workshops, user-acceptance testing and signoff against statements of work.

Jordan and Jordan Insurance Group, Co Owner | Accountant

Jan 2005 – Aug 2014

Co-founded and operated a commercial insurance brokerage with offices in Plano, Texas and Shanghai, China, specialising in product liability for tire and motorcycle manufacturers. Owned strategy, risk-transfer and regulatory filings across two jurisdictions, and designed and ran the IT and security infrastructure for both offices.

McAfee, System Engineering Manager, IT Security Sales

Mar 2000 – Jan 2005

Drove the technical sales force and managed OEM, Service Provider and E-Business technology sales engineering, with a \$1M technology budget. McAfee's first Antivirus Consultant; pioneered antivirus deployment procedures that became organisational standard.

McAfee, Senior Consultant

Nov 1995 – Mar 2000

Led enterprise security implementations into Fortune 1000 environments including Citibank, the New York Stock Exchange, Boeing and major hospital systems, and Fortune 500 Windows platform migrations on tight timelines.

Independent IT Consulting, Sole Proprietor

1993 – 1995

On-site technology advisory and implementation for enterprise clients including Sandvik AB and American Airlines.

North Central Texas College, Instructor, Computer Science & Political Science

1989 – 1993

Taught computer science and political science to working-adult students.

AUTHORSHIP

The AI Business Enablement Audit™, Author. SRJ Consulting & Services Publishing, 2026. Volume I of *The Operating Discipline for AI Library™*. 220 pages; hardcover, paperback, and Kindle.

The AI Readiness & Performance Assessment™, Author. SRJ Consulting & Services Publishing, 2026. Volume II of *The Operating Discipline for AI Library™*. 332 pages; hardcover, paperback, and Kindle.

The AI Risk & Governance Review™, Author. SRJ Consulting & Services Publishing, 2026. Volume III of *The Operating Discipline for AI Library™*. 400 pages; hardcover, paperback, and Kindle.

The AI Efficiency & Process Optimization™, Author. SRJ Consulting & Services Publishing, 2026. Volume IV of *The Operating Discipline for AI Library™*. 368 pages; hardcover, paperback, and Kindle.

The AI IT Security Audit™, Author. SRJ Consulting & Services Publishing, 2026. Volume V of *The Operating Discipline for AI Library™*. 466 pages; hardcover, paperback, and Kindle.

The AI IT Security Implementation & Strategy™, Author. SRJ Consulting & Services Publishing, 2026. Volume VI of *The Operating Discipline for AI Library™*. 404 pages; hardcover, paperback, and Kindle.

Secure by Design in the Age of AI™, Author. SRJ Consulting & Services Publishing, 2026. Volume VII of *The Operating Discipline for AI Library™*. 444 pages; hardcover, paperback, and Kindle.

INTELLECTUAL PROPERTY

The AI Business Enablement Audit™, USPTO trademark application filed May 31, 2026, International Class 16 (printed publications). Additional filings pending.

EDUCATION

Master of Arts, Political Science (minor: Business Statistics), West Texas A&M University, 1984. Bachelor of Business Administration, Accounting, West Texas A&M University, 1983. Doctoral coursework, Curriculum & Instruction, East Texas A&M University (formerly Texas A&M University-Commerce): 102 graduate credit hours completed, 3.44 GPA, with concentrations in computer science and educational media & technology. Inducted member, Kappa Delta Pi, the International Honor Society in Education.

CERTIFICATIONS

Certified ScrumMaster (CSM), Scrum Alliance, 2021.

PROFESSIONAL DEVELOPMENT

Computer Hacking Forensic Investigator (CHFI) coursework, EC-Council. Project Management Professional (PMP) training. Risk management training, the National Alliance for Insurance Education & Research.

RECOGNITION

McAfee President's Club, 2001, 2002 and 2004. McAfee Sales Engineer of the Quarter, 2001. Highest company-wide quarterly quota, 2003-2004, at 121 to 146 percent of target.

PROFESSIONAL AFFILIATIONS

Kappa Delta Pi, International Honor Society in Education (inducted).

AREAS OF EXPERTISE

AI governance and operating discipline · NIST AI RMF · ISO/IEC 42001 and 22989 · EU AI Act · SR 11-7 · DORA and NIS2 · AI risk and impact assessment · model inventory and discovery · AI incident response · executive and board reporting · enterprise security operations at global scale · vulnerability management and remediation governance · product security incident response (PSIRT) · endpoint security architecture · regulated-environment delivery · vendor-independent advisory.